

CLIENTELE FEEDBACK FORM (CFF)
(As per Bangladesh Bank Product & Service Guideline)

Name of Client	
Description of Deposit	
Deposit Amount	
Product Category	

Questions	Comments	
	FI's comment	Client's comment
1(a). Whether FI has charged any extra fee (maintenance fee/others) which was not mentioned in the agreement?		Yes / No
1(b). If so, what is the reason?		Agreed/not with FI's explanation

Official's Signature with Date	Applicant 1	Applicant 2	Applicant 3	Applicant 4